

COVID-19 Patient Resources

DCI wants to help provide an easy way to access resources to our patients. Below is a list of resources available in your state. If you have any questions about specific resources available in your area, talk to your clinic social worker.

State Name: **Tennessee**

- Find Help:
 - **Aunt Bertha** – <https://www.auntbertha.com/>
 - Search for FREE or reduced cost services like medical care, food, job training, and more.
- Financial Support:
 - **Tennessee Department of Human Services Emergency Cash Assistance Application** due to loss of employment (online only)
 - <https://www.tn.gov/humanservices/news/2020/3/25/financial-aid-available-for-certain-families-that-lost-employment-due-to-covid-19.html>
- Food Assistance:
 - **Tennessee Department of Human Services SNAP/Food Stamp Program**
 - <https://www.tn.gov/humanservices/for-families/supplemental-nutrition-assistance-program-snap/applying-for-services.html>
 - 1-866-311-4287, press 5 after the greeting to speak with someone
- Mental Health:
 - **Tennessee Department of Mental Health & Substance Abuse Services (TDMHSAS)**



- <https://www.tn.gov/behavioral-health/mental-health-services.html>
- **TDMHSAS Helpline:** Monday - Friday, 8 a.m. to 4:30 p.m. CST
Phone: 1 (800) 560-5767
- Medicaid:
 - **TennCare**
 - <https://www.tn.gov/tenncare.html>
 - Phone: 1 (855) 259-0701
- Transportation:
 - TennCare (Medicaid) Call Centers for medical transportation
 - **Tennessee Carriers for Amerigroup & UHC Members:**
Phone: 1 (866) 405-0238
 - **Southeastrans for BlueCare Members:**
Phone: 1 (866) 473-7563
- Unemployment:
 - **Tennessee Unemployment**
 - <https://www.tn.gov/workforce/covid-19/employees.html>
 - Phone: 1 (844) 224-5818
- Extra Resources:
 - **Tennessee 2-1-1:** Dial 211 for local community resources available in the county of residence
 - <http://tn211.mycommunitypt.com/index.php>