

COVID-19 Patient Resources

DCI wants to help provide an easy way to access resources to our patients. Below is a list of resources available in your state. If you have any questions about specific resources available in your area, talk to your clinic social worker.

State Name: **New York**

- Find Help:
 - **Aunt Bertha** – <https://www.auntbertha.com/>
 - Search for FREE or reduced cost services like medical care, food, job training, and more.
- Financial Support:
 - **New York State Office of Temporary & Disability Assistance**
 - Includes Temporary Assistance, Family Assistance & Safety Net Assistance
 - www.otda.ny.gov
 - Hotline: 1 (800) 342-3009
- Food Assistance:
 - **SNAP**
 - www.otda.ny.gov
 - <https://www.mybenefits.ny.gov/mybenefits/begin>
 - **Hunger Solutions NY**
 - www.hungersolutionsny.org
 - Phone: 1 (800) 865-5542
- Mental Health:
 - **New York State Office of Mental Health**
 - www.omh.ny.gov
 - Phone: 1 (844) 863-9314
- Medicaid:
 - **NY State of Health**
 - <https://nystateofhealth.ny.gov/>
 - Phone: 1 (855) 355-5777



- Transportation:
 - **Medical Answering Service (“MAS”)** - Medicaid recipients only
 - www.medanswering.com
 - Phone: 1-800-850-5340
 - **511 NY**
 - www.511ny.org
- Unemployment:
 - **New York State Department of Labor**
 - www.labor.ny.gov
 - Phone: 1 (888) 209-8124
- Extra Resources:
 - **211 – NY** - Local resource for food, housing, financial resources, transportation, etc.
 - <https://211nys.org/>
 - Phone: 2-1-1